

4 Steps to Easy Benefits!

1

Get Enrolled:

Medical, Dental & Vision

Contact HR — benefits@archtelecom.net

2

Find an In-Network* Medical Provider:

www.phcs.com (PPO)

*Remember to show your ID Card



*Co-pays are the same for Out of Network Physicians and Specialists

Dentist: www.myCigna.com or call 800-CIGNA24

Vision: www.vsp.com

No ID card is required to access vision or dental benefits

3

Assistance with Eligibility, Benefits, Claims, RX or Pre-Authorizations, please contact:

The Health Plan

(888) 816-3096

(Medical plan only! For questions or concerns regarding vision or dental, contact HR.)

4

Escalation Concierge

Still having trouble resolving a billing issue and need additional assistance?

Call **562-472-2846** and let the Risk Management Advisors

dedicated team assist you personally!